

2016-2017

CERT Program Year End Report Executive Summary

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Community Emergency Response Team (CERT)
2017 End of Year Program Review

Executive Summary

Introduction

The end of year program review covers CCFD 3/CCFD 4 CERT efforts to develop a robust building block approach to meet catastrophic events, and improve community resiliency. The report articulates what CERT does, as well as CERT's value for the community, the sponsoring agency, and other stakeholders. The Review discusses strategies, goals, successes, and gaps.

Vision: A community that has a 100% survival rate in the event of a major disaster.

Purpose: To create a bridge between the citizens and the professional first responders. Trained CERT Tier 2 members will assist in the delivery of life-saving activities in the community during and following a disaster.

Mission: To safely respond to disasters/emergencies, and conduct timely, safe and effective Search and Rescue (SAR) Operations.

Goal: Develop and maintain fully operational CERT Tier 2 teams capable of performing their preassigned agency objectives/missions/tasks.

Background and Philosophy

The CCFD 3/CCFD 4 CERT Tier 2 program is based on two key elements:

- 1. Systems-based approach to processes
- 2. The unique threats associated with our community

The systems-based approach is comprised of building blocks of community threat awareness, as well as neighborhood and community volunteerism.

Clallam County's greatest threat is a major 9.0+ Cascadia Subduction Zone earthquake which will drastically damage roads, buildings, and infrastructure, leaving a significant number of casualties in the community, while preventing "mutual aid" from other jurisdictions. The CCFD 3/CCFD 4 CERT Tier 2 Program helps communities develop earthquake preparedness and response.

Preparedness

Preparedness in our community is done through a series of community outreach efforts to educate small groups in homes, or large groups in meeting rooms.





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In Fire District 4 the above activities reached 350 people, or 10% of its community (3,649 individuals). Fire District 3 reached 2,500 people or 7% of its community (36,558 individuals).

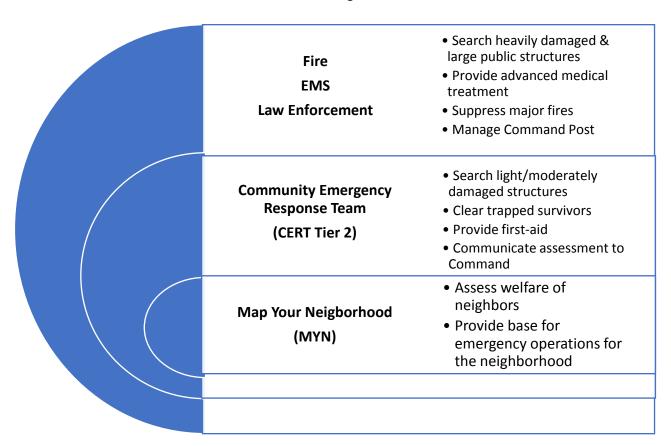
Response – Search and Rescue (SAR)

Effective SAR after a Cascadia earthquake will require Map Your Neighborhood, CERT, Fire, EMS, and law enforcement to seamlessly integrate within a smooth flowing process to optimize resources and maximize response.





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CERT Tier 2 Team Development

Submits to Assigned to Recruited by a background neigborhood **CERT** member check. **CERT Team for** or community Attends ongoing SAR awareness Enhanced training & Basic CERT activity deployment Academy

CCFD 3, as the lead sponsoring agency, established an Enhanced Basic CERT Academy that combines Basic CERT skills with Type IV Urban Search and Rescue skills.





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To date:

- 300 individuals have completed the Enhanced Basic CERT Academy
- 26 individuals have left for various reasons
- 264 are assigned to teams
- 10 are awaiting assignment to a team (not enough for a team in their area as of report date)

CERT Tier 2 Team Formation

CCFD 3 assigns members to specific neighborhood teams that will train and work in a structured manner; members are badged as Emergency Service Workers. Teams are required to train monthly, and develop a response plan that will be reviewed and approved by CCFD 3.

Program Management – Support and Leadership

CCFD 3 provides program management, quarterly operational reviews with CERT Tier 2 leaders, CERT Tier 2 training, as well as policy and grant development.

Exercises/Drills

CERT Tier 2 units participate in annual drills, communication drills, and monthly team training to enhance and maintain skills to accomplish their mission.

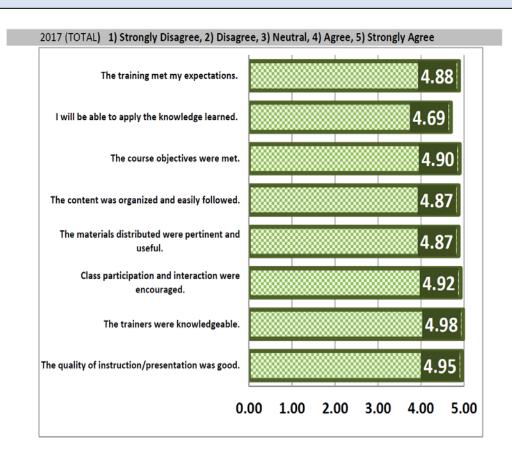




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Basic CERT Academy Statistics

- 12 classes from September 2016 thru December 2017 with an average of 25 students
 - 300 people completed the academy



103 total participants responded to this evaluation.

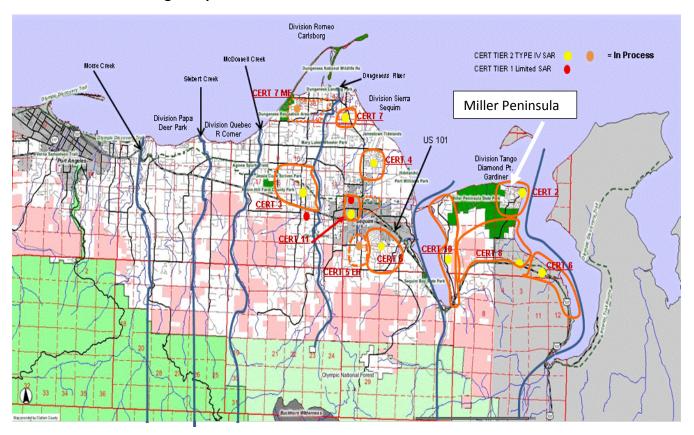
97.7% The training met my expectations. 93.9% I will be able to apply the knowledge learned. 98.0% The course objectives were met. 97.5% The content was organized and easily followed.			
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97.5% The materials distributed were pertinent and useful.			
98.4% Class participation and interaction were encouraged.			
99.6% The trainers were knowledgeable.			
99,0% The quality of instruction/presentation was good.			





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CERT Tier 2 Team Coverage Map for Area Command 5



Miller Peninsula is the only micro-island (division) to be reasonably covered by CERT Tier 2 teams.

Priorities for 2018 are to:

- Increase CERT Tier 2 coverage for City of Sequim
- Create a team north of Carlsborg (Mains Farm/Anderson area and in the Kitchen-Dick & Woodcock area)
- Establish teams in both Deer Park and R Corner micro islands.
- Continue to strengthen existing teams.





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Responders as Percentage of Population

Area Command 5 – Population 36,558							
Year	Number of Responders	% of Population					
2016-17	~135 Fire, EMS, Law	.35%					
2016-17 On Duty	~20 Career/No Vols	.05%					
2016-17	272 Trained CERTs	.74%					
2016-17	230 In CERT Tier 2 teams	.63%					
2016-17 Combined*	365	1%					
Area Command 3 – Population 3,649							
Year	Number of Responders	% of Population					
2016-17	~24 Fire, EMS, Law	.65%					
2016-17 On Duty	~4 Career/No Vols	.1%					
2016-17	28 Trained CERTs	.7%					
2016-17	28 In CERT Tier 2 teams	.7%					
2016-17 Combined*	52	1.4%					
Combined Areas – Population 40,207							
Year	Number of Responders						
2016-17	~159 Fire, EMS, Law	.39%					
2016-17 On Duty	~24 Career/No Vols	.06%					
2016-17	300 Trained CERTs Tier 2	.75%					
2016-17	258	.64%					
2016-17 Combined*	417	1.04%					

^{*}Includes Fire, EMS, Law and CERTs on teams.

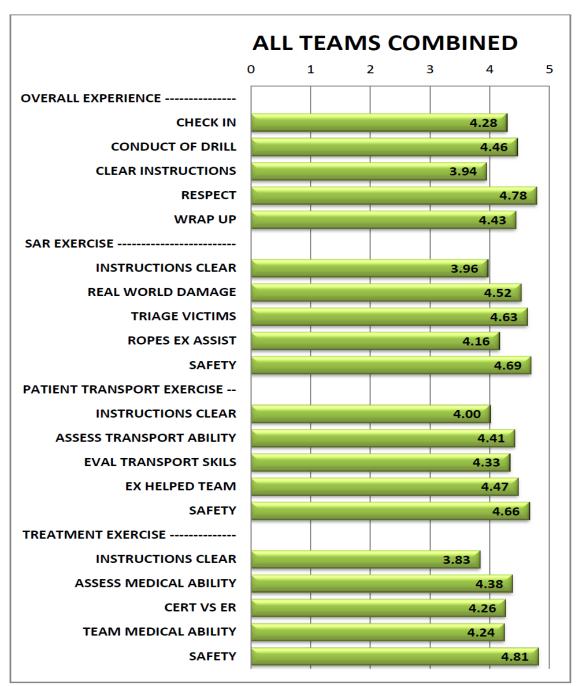




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June 3, 2017 CERT DRILL SEQUIM, WA

Scores: 1 Strongly Disagree through 5 Strongly Agree







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Funding for CERT Tier 2

Grants

CCFD 3/CCFD 4 CERT Tier 2 funding comes primarily from overhead support provided by the Fire Districts, and grants totaling \$29,800 as of December 31st, 2017:

- \$3,000 from Federal Government
- \$10,000 from Local Government
- \$16,800 from private community funds

100% was spent on equipment, equipment storage, and medical supplies. The program is continuously looking for funding opportunities, and has grant applications underway for 2018 Homeland Security Funds, Service Club grants, and private foundation grants.

In Kind Sponsors

Thirteen different organizations representing fire districts, local government, homeowner associations, faith-based groups, and businesses have donated the use of their facilities, utilities, copying services, and kitchen services for CERT Tier 2 activities.

Individual Contributors

CCFD 3/CCFD 4 CERT Tier 2 is made possible by the efforts of ten individual contributors from both fire districts as well as nineteen community volunteers working as Program Managers, Trainers, Subject Matter Experts, and Team Captains.

Benefits

The CERT Tier 2 program provides an enhanced ability to complete the mission and lower the loss of life.

Economic Benefit

The CERT Tier 2 Program is a high value, low-cost solution to disaster response capability. The cost of one additional fire fighter can approach \$130,000 in salary and benefits. Through the end of 2017, the program spent \$13,700 of which \$3500 was raised by CERT Team 8, Gardiner, to establish an equipment container and radio center. The remaining funds were for medical supplies and protective equipment for 300 CERTs in the field. This works out to \$41 per deployed person. All equipment is issued to a team and returned to the team for re-use if a member leaves. In addition, several members spend a similar amount for personal gear (personal first aid kit, multi-purpose tools, radio, water container, poncho, etc. - returned to them upon leaving). This means that 50% or more of the cost of personal field equipment is funded by the members.

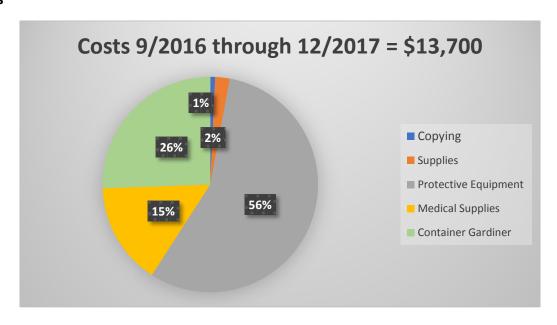






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Costs



Administrative Cost (thru 12/31/17)

Copier services (at .005 per page, \sim \$100) and office supplies (\sim \$300) were provided by CCFD 3. Administrative labor was provided free of charge by volunteers in the community. Costs for Assistant Chief Orr's time and other volunteer CCFD 3 personnel stipend were treated as fixed cost and absorbed by the district's general budget.

Volunteer Hours and Valuation

CERT member volunteer hours are valued at \$24.14* per hour based on nationally recognized standards. This equates to a significant investment in the community that often goes unrecognized. *This value totaled \$464, 802*.

•	Administrative Hours	\$40,083
•	Program Manager	\$6,277
•	Public Education	\$8,715
•	Program	\$409,727

^{*} The estimated value of volunteer time for 2016 is \$24.14 per hour, according to Independent Sector, a coalition of charities, foundations, corporations, and individuals that publishes research important to the nonprofit sector.





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Conclusions

CCFD 3/CCFD 4 CERT Tier 2 program is a systems-based approach where disparate entities required for emergency response operations work as interrelated components. A review of the collective Strengths, Weakness, Opportunities, and Threats (S.W.O.T. Analysis) indicates the following:

Strengths	Weaknesses	Opportunities	Threats
 Technical expertise Communications Local government & tribal support 	 No succession planning No classroom, storage, meeting space No annual drill site Not enough volunteers for 142 sq. miles & 36k+ population Lack of HAM operators Aging CERT population Med centers, schools have no disaster plan that integrates with the community Limited CERT funds Limited government disaster preparedness support No formal command agreement between City of Sequim and CCFD 3 No disaster transportation plan to reestablish lifelines No sheltering and spontaneous volunteer plans No mass casualty disaster morgue services plan 	 Strong City of Sequim support beyond city boundaries Leverage relationships with media, Pacific Northwest Seismic Network (PNSN), legislators, National Guard, State Emergency Management Department (EMD) Leverage community member skills Defense Reutilization and Marketing Office (DRMO) support Disaster Air Response Team (DART) Surrounding counties Regional Academy Ruckelshaus Institute of Government Relations 	 National Guard has not allocated medical units to Area Command 5 (over 50% of Clallam County population) State policy, disaster processes, coordination of functions DRMO support (Priority)

In sixteen months CCFD 3/CCFD 4 CERT Tier 2 has become a program that is a leader in the state, as recognized by Ruckelshaus Institute and the media. In 2018 we expect to expand the coverage area, increase the number of volunteer personnel by at least 100, and further improve existing member skillsets.